# TRAUMASOFT

BILLING

## Power your EMS Revenue Management System with advanced automation.

Traumasoft's EMS Billing Software is designed to drive your business forward with the tools you need to automate claims, manage cash flow and streamline your revenue management.



CAD BILLING EPCR CREW SCHEDULING TRIP SCHEDULER FLEET GPS PEOPLE OPERATIONS REPORTING VIRTUAL CLASSROOM

# Billing is the engine of every EMS Provider.

Properly tuned, it can power a business. With claims and reimbursements flowing smoothly through its workflow, it fuels the organization. When billing works, everything flows.







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### "Imagine having all the information that is important to your organization at your fingertips... Traumasoft has transformed the way we do business"



**Teresa Dickens** Executive Director Best Ambulance, WV

#### **Smart Automation**

#### MACHINES DO THE MUNDANE, YOU DO THE MANAGEMENT

Data, automation and artificial intelligence is transforming the way EMS billing is done. This technology – continually optimized and delivered in the cloud – is at the heart of our modern process.

Traumasoft Billing uses algorithms to scan and pre-evaluate data on claims before they're sent, flagging and correcting information. Automated billing schedules and custom events ensure claims are handled properly and issues identified automatically. This results in faster and more

#### **One System, Truely**

#### WE DON'T 'PLUG IN' DATA, WE BUILT EVERYTHING AROUND IT

The entire Traumasoft system was built as a unified system from Day One (not a jumbled mess of different acquisitions). One dataset is shared across all functions – ePCR, Billing, CAD, People Operations, Reporting – meaning there's a 'single source of truth'. Billing talks to ePCR, People Operations talks to Crew Scheduling, CAD talks to Vehicle Maintenance, etc. – it all works cohesively and instantaneously. Integrated with most clearinghouses and payment portals,

Traumasoft seamlessly integrates discovery, verification and denial management for a clean claims submittal and processing workflow.

## "Since switching to Traumasoft we have increased efficiency in our billing department dramatically; speeding up our billing process, lowering our denial rates allowing us to collect faster."



**Jason Hess** Vice President Physicians Ambulance, OH









#### **Light-touch Processing**

## WHEN YOU MINIMIZE MANUAL INPUT, EVERYTHING MOVES FASTER

Traumasoft uses smart technology to automate the claim process, providing real-time claim submittal and remittance for quicker turnaround and payment. Built-in tools and integrations pre-evaluate data, instantly verify insurance benefits, and make necessary billing adjustments before submitting. With a real-time custom billing dashboard, management can keep a close eye on accepted, rejected and overdue claims...keeping claims flowing smoothly.

#### **Billing Status Overview**

#### A CLEAR VIEW GIVES YOU THE POWER TO PLAN

Unlike other billing products, Traumasoft's custom dashboard provides an instant and complete picture of your revenue management status. With full visibility to granular real-time claim activity, you can quickly and easily identify processing bottlenecks and take action.

#### **Simplified Set-up**

#### TRANSITION TO QUICKER CLAIMS FASTER

Quick, easy data syncing and tailored integrations make for a streamlined implementation. From project planning, to set-up, to advanced customization, to migrating systems, Traumasoft's implementation team assists you every step of the way. With extensive EMS billing experience, training, documentation, and support, Traumasoft is available to assist. A human, not a recording, even answers support calls.

#### Value for Money

#### PAY AS YOU GO, SCALE AS YOU GROW

Customers love Traumasoft's cost-effective, scalable subscription model. The days of expensive, dusty enterprise servers and enterprise software fees are over. Because it's in the cloud (SAAS - Software as a Service), there are no server costs. Nor are there exorbitant fees to add users. Traumasoft adds up to accelerated reimbursement, lower cost per claim, and improved account visibility with a significant return on investment.

Cloud-based, AI driven auto-coding, unlimited ePCRs, HIPAA compliant & clearing house-ready.

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"The ability to customize a seemingly infinite number of configurations means that this system will grow with us... with Traumasoft, you're not just a customer—you're a collaborator."



**M. Justin Kinsey** General Manager Pulse Medical Transportation, MD



#### Traumasoft provides efficiency at almost every step of EMS Revenue Cycle Management

Integrates directly into Traumasoft 
Traumasoft supported step

#### **CAD** and **Billing**

CAD and Billing use the same database, no data inconsistency, duplication or double entry

#### ePCR

ePCR seamlessly synchronizes with Dispatch, CAD and Billing

## Demography and Insurance Discovery and Verification

Seamless integration and one-click access for Demographic/Insurance Discovery and Verification

Prior Authorisation Approval System tools built in to identify, track and manage prior

#### **Touchless Coding**

authorizations

Artificial Intelligence - automatically adds ICD-10 codes, modifiers and charges

#### **Claim review**

Custom workflows to speed up the claims review process, while simultaneously improving claim auditing and adhering to compliance requirements

#### **Claim Submission**

Seamlessly integrated with most major clearinghouses for electronic claim submissions and paper invoice automation

#### Payment Processing

Automated payment processing from most major clearinghouses. Receive electronic payments directly into patient accounts

#### **Denial and appeals**

Receive denials automatically into patient accounts, streamlining the entire denial and review process

#### A/R Follow-up

Customizable workflows designed to streamline the Accounts Receivable and claims process

#### **Patient and Facility Statements**

Customizable patient and facility invoicing for internal billing or fully integrated outsourced invoicing service

**WHIPAA HL7** 

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## TRAUMASOFT



**Born from the real-world needs of providers, Traumasoft is an EMS performance technology company.** Traumasoft was developed from the ground up, providing organizations with one integrated solution to elevate their entire operation. We exist in the community and draw on the wisdom of the industry to continually develop and deliver automated, smart software for the future of EMS Operations.

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